



Conditions and procedure for returns

- You have the right to cancel your order up to 14 days after receipt.
- You have another 14 days after cancellation to return your product.
- You must return the items in their original packaging and undamaged. Costs will be charged for traces of use.
- Please enclose the completed and signed return form with the products in the box.
- Returns must be registered via petra@greenscreenbox.eu.
- Returns that have not been pre-notified via petra@greenscreenbox.eu will not be processed.
- You will be credited for the full order amount including any paid shipping costs.
- After reporting the return shipment, you will receive a return label from MONOP B.V.. You stick this label on the box/boxes and hand it in at a pickup point near you.
- You will have to pay the costs for the return from your home to the webshop.
- MONOP B.V. checks the return shipment after receipt. You will be notified of this and receive the credit invoice.
- After receiving the return shipment, we will refund the order amount due within 30 days to the IBAN number mentioned in the return form, provided the original invoice has already been paid. If it has not yet been paid, the refund will only be made within 30 days of receiving your payment.

Exception for returns

- Items made to your specification.
- Digital products such as lesson plans.

On the next page you will find the return form to fill in.

If you have any questions, we will be happy to help. MONOP B.V. can be reached at petra@greenscreenbox.eu or +31(0)6-40201296.



Return Form

To: MONOP B.V.
Akker 1
5737 BR Lieshout
petra@greenscreenbox.nl

I hereby give notice that I withdraw from our contract of sale of the following products:

Invoice number: _____

Item/service	number	Price per piece	Reason for return
Total			

Organisation _____

Name _____

Address _____

Postal code _____

City _____

Telephone number _____

Email _____

IBAN _____

Name Bank holder _____

Swift _____

Date

Signature customer